

## Frequently Asked Questions



### 1. What does Kramden Institute, Inc. do?

Kramden is a 501(c)(3) not-for-profit organization based in Durham, NC whose core mission is to empower hardworking, economically disadvantaged students bridge the digital divide and advance their academic and personal achievements by awarding them home computers where they had none before. We do this by collecting, refurbishing, and reusing donated computers, extending their useful lives with the help of community volunteers, educators, and corporate partners across North Carolina.

### 2. Who is eligible to receive an award computer?

Any deserving student who meets the following criteria can be awarded a computer by Kramden:

- Be an enrolled student in grades 3-12
- Be nominated by an educator, teacher or school
- Not currently own/have a computer in their household

### 3. I know a deserving student who needs a home computer. How can they be nominated?

Please visit [http://kramden.org/kramden\\_new/take-action/nominate-a-student/](http://kramden.org/kramden_new/take-action/nominate-a-student/) to complete the nomination procedure. All nominating forms must come from that student's teacher, educator or school.

### 4. When do you accept student nominations? When do you award computers?

We accept nominations for students year-round and award computers year-round.

### 5. How many computers has Kramden awarded? Where do you award them?

Since its founding in 2003 by Mark and Ned Dibner (father and son), close to 10,000 computers have been awarded in 57 of North Carolina's 100 counties.

### 6. Can anybody else receive a computer? Say a school or another non-profit?

Kramden's core mission is to award free computers only to students who meet the above criteria only. However, as part of our mission to help the community, we offer refurbished computers for sales to other non-profit agencies and schools at substantially reduced prices.

### 7. I have computer equipment I would like to donate. How can I do so?

First, the equipment must fit within our specs guidelines. For the most up-to-date specs, please visit: [http://kramden.org/kramden\\_new/take-action/donate-equipment/](http://kramden.org/kramden_new/take-action/donate-equipment/). We *DO NOT* accept CRT monitors or printers without a \$10 donation to offset the cost of recycling.

## 8. How do I deliver my equipment to you?

You can either choose to drop it off physically or ship it to us. If you would like to drop it off, please call Kramden at 919-293-1133 to schedule an appointment. We are located at 4915 Prospectus Drive, Suite J, Durham, NC 27713 and are open M-F, 9AM to 5PM, and every Wednesday from 9AM to 9PM.

## 9. How else can I help?

There are many different ways an individual or organization can contribute. You can:

- Volunteer
- Make a monetary donation
- Donate equipment
- Host a fundraiser
- Have your employer host a Geek-A-Thon®, Mini Geek-A-Thon®, a Corporate Workday, or a Wednesday Work Night
- Spread the word!

## 10. What is a Geek-A-Thon®?

Kramden is best known for our Geek-A-Thons® (GATs). This three-day event (Friday evening –Sunday afternoon) results in the production of approximately 200 refurbished computers. GATs are often paired with Award Days, which put approximately 40 computers in the hands of worthy students and offer a unique opportunity for recipients to meet and work with volunteers. GATs are held offsite and can accommodate up to 200 volunteers. Sponsors receive recognition in all event publicity, including t-shirts, and at the event itself.

## 11. What is a Mini Geek-A-Thon®?

Each month (often the 3<sup>rd</sup> Saturday), Kramden holds a one-day Geek-A-Thon® at our headquarters at 4915 Prospectus Drive, Suite J in Durham. From 9AM to 5PM, volunteers not only refurbish computers but award them to students have been nominated as well. To find out more, please visit our website.

## 12. My organization is seeking monetary support for computer equipment purchase. Does Kramden provide financial grants?

Unfortunately, no. Kramden uses all of its resources and volunteer time to serving underprivileged students and reserves its operational funding to defray the costs of refurbishing used computers.

*If you have any additional questions or would like to learn more about Kramden and what we do, please feel free to visit our website at [www.kramden.org](http://www.kramden.org), give us a call at 919-293-1133, or send us an email at [admin@kramden.org](mailto:admin@kramden.org)!*